

Tameside Adult Safeguarding  
Partnership Board  
Annual Report  
2021 - 22

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## TASP B Annual Report 2021/22

### Foreword

Welcome to our Annual Report

As always, the aim of this report is to highlight the work undertaken through a partnership approach surrounding the safeguarding of adults, giving the reader an insight to the activity in response to our aims and objectives. As Independent Chair of TASP B I hold all partners to account encouraging collective working to tackle the issues of abuse and neglect involving adults with care and support needs and I believe that as a Board, we do work as a partnership sharing processes and thereby understanding what is required to tackle these issues.

The complexities of adult safeguarding demand that we adopt a 'Making Safeguarding Personal' (MSP) approach where the adult is looked as an individual and the support offered is, built around the needs and wishes of that person. We have made MSP a priority over the past years and it is the Boards belief that now it is embedded in all aspect of our work.

The Boards two other priorities Prevention and Quality assurance had the partnership focus during the past 12 months too and the progress in these areas were instrumental in a refresh of our Policy and procedures at the start of this year and is good evidence that as a partnership we are constantly learning and striving to make a difference.

It would be remiss of me not to mention the impact on Covid-19 and as in last year's report; I stated we are still in a learning stage of what good looks like with regard to the action and responses made at a National level but also at a local level too. What I can say I have constantly sought assurance from partners that

adult safeguarding was and still is a priority for all their staff despite the impact on working practices, reduced staffing and increased workloads. I am pleased to say I always did receive that assurance and we move on with 'living with Covid'. Lastly, I wish to recognise the dedication and resilience of the 'workforce' as well as the voluntary sector who have worked with adults with care and support needs, thank you.

As always, we include within this report a small amount of data to give a glimpse of our business, I am not complacent that we capture all cases and I'm sure we can do better after all that's why we embrace learning.

Safeguarding Adults is important and everyone needs to recognise the harsh reality that abuse and neglect occurs, quite often individuals with care and support needs, are targeted by others, alternatively the abuse and neglect is unintentional and a caring and understanding approach is required. Going back to my first paragraph our approach needs to be person and situation specific (MSP) and we need to strive for good outcomes for every person.

I usually say thanks to everyone involved in adult safeguarding at this stage especially my Board colleagues and the team supporting the Boards work.

It just leaves me to say please be kind to each other and remember that:

***“Adult Safeguarding needs to be everyone’s responsibility”***

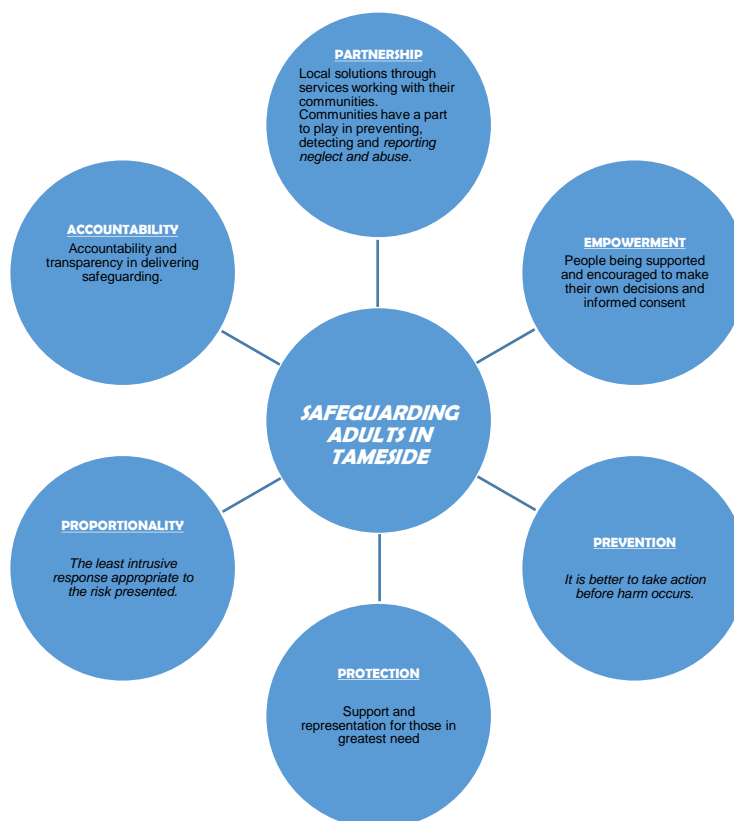
*Andy Searle*

**Independent Chair Tameside Adult Safeguarding Partnership Board**

## Introduction

Tameside Adult Safeguarding Partnership Board 6<sup>th</sup> Annual Report discusses TASPb business during 21/22, TASPb have continued to progress the work in response to the TASPb strategy and their statutory obligations. The report looks at the Boards assurance:-

- that the strategic plan and the work of the Board responds to 6 safeguarding principles:-



- partner organisations work effectively to prevent abuse and neglect of adults at risk of abuse
- the Board and the wider Partnership, learn from and respond to evolving safeguarding themes
- that safeguarding practice is continuously reviewed to ensure good quality and responsive practice, enhancing the quality of life of adults in Tameside

## Key facts in Adult Safeguarding in Tameside 21/22

- TASP B Partner Organisations responded to 858 Safeguarding Concerns.
- 24% of Safeguarding Concerns raised prompted a Safeguarding Enquiry
- 205 Safeguarding Adult Enquiries were raised during 2021/22 this equates 89 enquiries per 100,000 of the adult population in Tameside
- Neglect and Acts of Omission have been recorded as the most prevalent type of abuse in Tameside
- The most common location of abuse recorded is in a Residential Care-Home Setting.
- TASP B have had 23870 hits on their website during 2021/22.

## TASPB 2021/22

The [Care and Support Statutory Support Guidance](#) defines the 3 main duties of an Adult Safeguarding Board. TASPB has a fundamental role in the local authority to provide strategic oversight and leadership of safeguarding practice. The Board main objective is to assure themselves that local safeguarding arrangements and partners act to safeguard adults in Tameside so that adults at risk are able to live their lives free from abuse or neglect.

*An adult at risk is a person aged 18 or over who has needs for care and support and as a result of those needs is unable to protect themselves*

- TASPB are represented by 3 Statutory Partner Organisations and 6 Partner Organisations and Elected Members:-

Statutory Organisations:-

- Tameside MBC
- Tameside and Glossop Clinical Commissioning Group (CCG)
- Greater Manchester Police (Tameside Division) and partner organisations:-
  - Healthwatch
  - National Probation Service
  - Tameside and Glossop Integrated Care Foundation Trust
  - Pennine Care NHS Foundation Trust
  - North West Ambulance Service
  - Greater Manchester Fire and Rescue Service
  - Care Quality Commission

And Elected Member:-

- Cllr Wills

## TASPB Strategy 2019-2022

TASPB have a [Strategic plan](#) in place to aid this work and focus on the Boards priorities.

### **Making Safeguarding Personal**

**TASPB promote and support partner organisations to provide a means of promoting and measuring practice that supports an outcomes focus and person led approach to safeguarding.**

### **Quality Assurance**

**TASPB will seek assurance of the effectiveness of safeguarding activity and that safeguarding practice is continuously improving and enhancing the quality of life for adults with care and support needs in Tameside.**

### **Prevention**

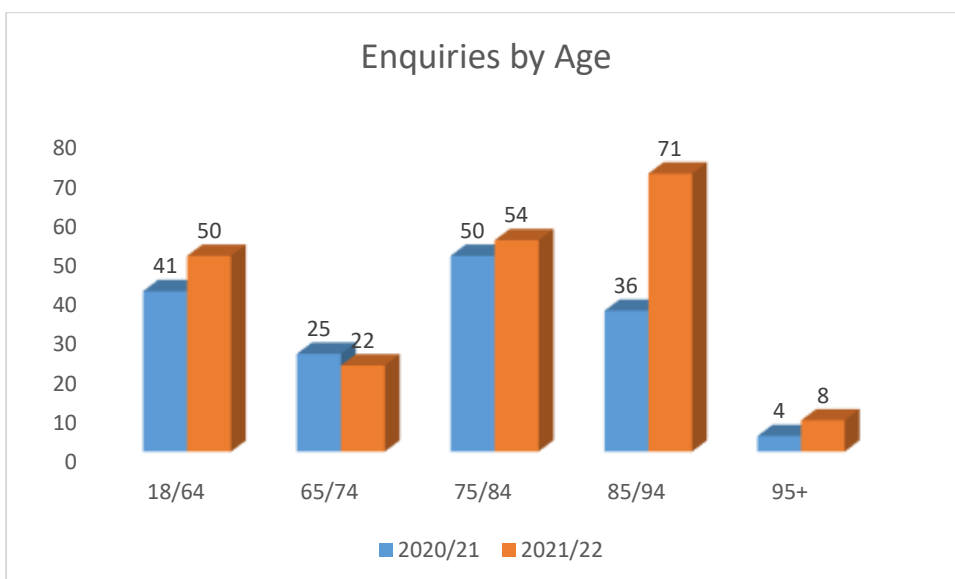
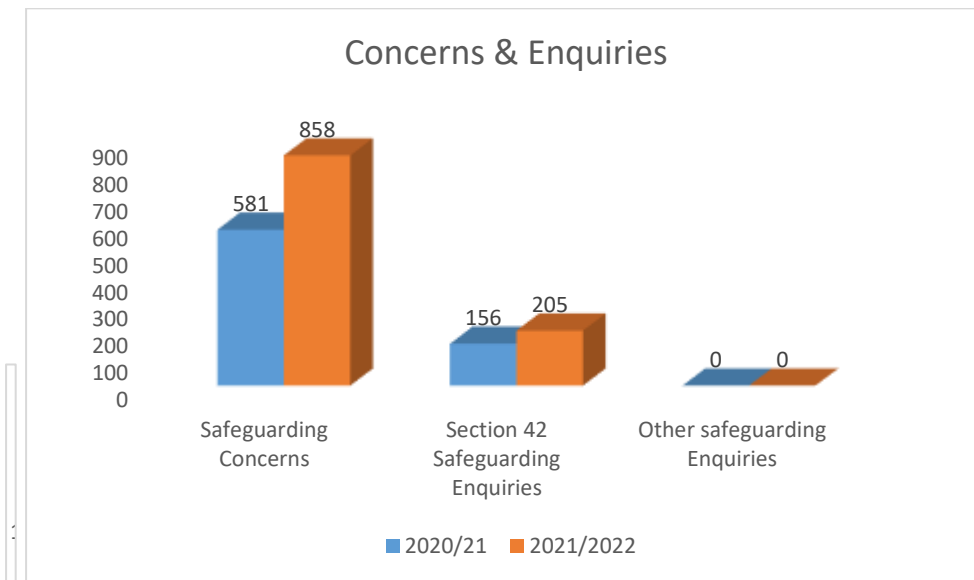
**TASPB will endeavour to keep those people safe who as a result of their care and support needs are unable to protect themselves from abuse or neglect**

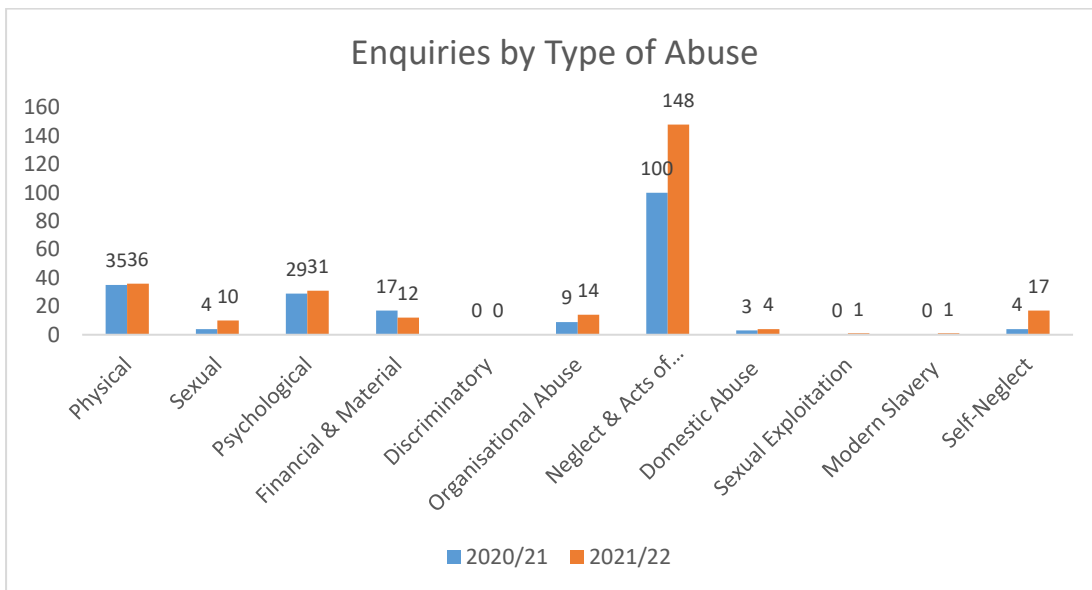
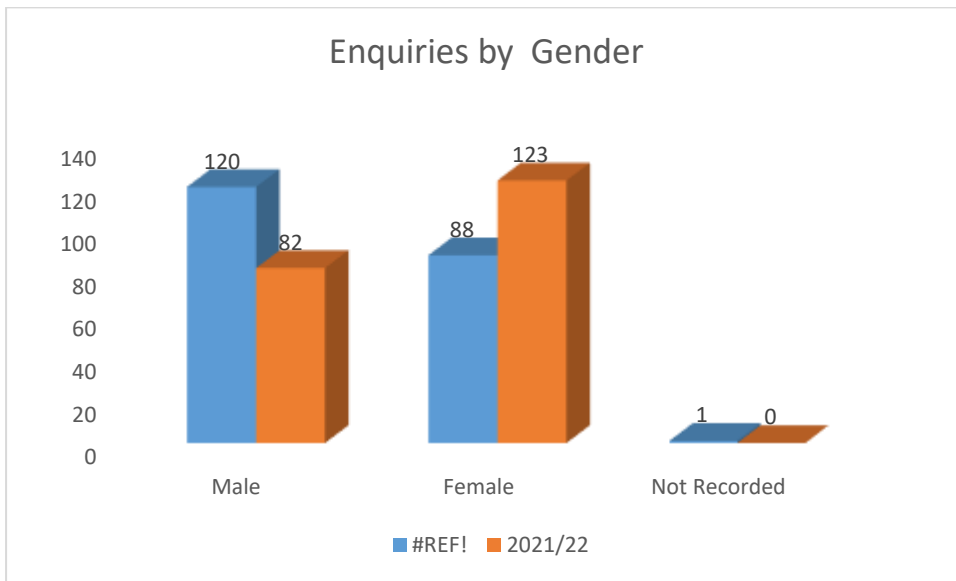
TASPB measure progress and achievements through an annual Business Plan which the Board reviews quarterly. Whilst TASPB current strategy comes to an end this financial year, the work to respond to the Safeguarding Adult agenda does not cease. The Board recognise that the work will need to continue and TASPB are reviewing the strategic plan and dashboard. It is anticipated TASPB will agree the revised strategic plan will be adopted for a further 3 years. This will be available during 22/23.

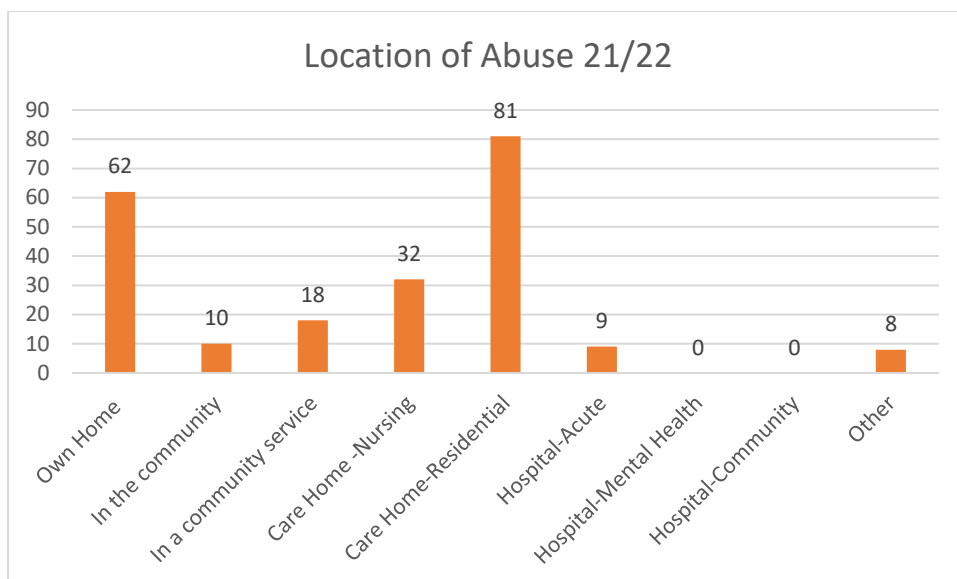


### Safeguarding Adults in Tameside 2021/22

The following information provides an overview of the concerns and enquiries raised by Partner Organisations in response to Adult Safeguarding in Tameside to pro-actively protect and prevent Adult Abuse.







During 2021/22 TASPb noted an increase in the number of concerns and enquiries in comparison to the previous 12 months. There were no particular trends identified. The increase is thought to initially be as the COVID restrictions were reduced and Practitioners would have more of a face to face presence in the Community, therefore more opportunity to be alerted to Adult Safeguarding concerns. This analysis is also supported by national data portraying the same situation.

In addition the increase that was evident to TASPb in the fourth quarter is thought to be in response to the TASPb launch of a revised Safeguarding Adult Policy and Procedure. This updated guidance provided more clarity regarding the Partnership organisations role in conducting the Safeguarding arrangements and the reporting of safeguarding enquiries.

The increase in the age range 85-94 of reports of Adult Abuse correlates with the increase in the number of Safeguarding enquiries recorded in residential homes. As discussed previously, this would appear to be due to the opportunities to identify Adult Safeguarding Concerns as the COVID restrictions were reduced. TASPb have not identified any emerging themes or trends for one particular Residential Home. However, TASPb continue to work with Partner Organisations to seek assurance there are no specific concerns. Where Safeguarding Enquiries are raised TASPb seek assurance that there is a Partnership response to any identified risk and Commissioners are assuring themselves that commissioned services are safe and effective in responding to safeguarding enquiries.

TASPB are assured that Partner Organisations are responding to incidents of Self-Neglect in the context of Safeguarding Adults as there has been an increase in enquiries for this domain during the last 12 months. This may be an outcome of the pandemic but TASPB figures for enquiries raised for self-neglect have been much lower pre COVID. TASPB also acknowledge that Partner Organisations have had a focus on Professional Curiosity. Prior to Covid, TASPB met with organisations to review learning from best practice in response to a self-neglect case. It is thought that this work may have informed the response to self-neglect, as organisations continue to demonstrate that they are proactive in seeking clarity around situations and not accepting certain circumstances at face value.

## **Safeguarding during COVID-19**

This report has discussed the analysis of data in response to COVID -19 and TASPb acknowledge the new and heightened challenges for Practitioners during the pandemic. TASPb identified that the limitations to respond to the 6 safeguarding adult principles due to COVID 19 should be included on the TASPb Risk Register. In response to this, the Board, were initially hosting monthly meetings to seek assurance of safeguarding activity in organisations and the capacity to respond to situations. TASPb are assured that during this period, Partners Organisations responded appropriately, raising any issues that maybe on the horizon to alert a Partnership response. As the restrictions reduced and practice became embedded to accept that COVID is integral to everyday life, TASPb responded by reducing these meetings. Quarterly updates were made available at TASPb meetings and TASPb continued to be assured that individuals and organisations are competent in their delivery of safeguarding practice during the pandemic.

### **Shared Priorities.**

TASPb work closely with other Partnerships with Safeguarding responsibilities in Tameside. The focus on this work is to progress and align shared priorities, such as response to domestic abuse, complex safeguarding and agendas relating to mental health.

These Partnerships are:-

- Tameside Safeguarding Children Partnership
- Community Safety Partnership
- Health & Wellbeing Board
- Domestic Abuse Board

To further enhance this work during 21/22, TASPb Business Unit merged with the TSCP Business Unit. The service re-design was agreed by the TSCP and TASPb in Feb 22 and will be implemented during 22/23. The concept of this approach is to align the business, reduce the number of meetings and create capacity for Partners to respond to safeguarding in the context of 'a think family' approach.

## **Safeguarding Adult Learning**

### **TASPB Training Programme**

TASPB endeavour to create a positive learning environment that encourages practitioners to share experiences and lessons learned from their involvement in Adult Safeguarding. As in previous years, the work to contribute to this element of the safeguarding agenda during 21/22 has provided opportunities for the workforce across the Partnership to access Safeguarding Adult Training. TASPB have facilitated this work both providing training and promoting the training activity accessible to all Partners across the Organisations.

During 21/22 TASPB continued to facilitate the Safeguarding Adult Manager training until the implementation of the revised TASPB Policy and Procedures in February 22. To support this implementation training sessions were hosted by TASPB and attended by 188 members of the workforce across Partner Organisations. Following this TASPB are supporting a rolling programme of Multi-agency Adult Safeguarding Training for 22/23 and beyond.

The learning for TASPB is further enhanced with annual development sessions for practitioners and access to webinars and lunch and learn sessions hosted by Partner Organisations.

### **Safeguarding Adult Reviews (SAR).**

Integral to this learning environment is the learning from Safeguarding Adult Reviews. Section 44 of The Care Act 2014 requires Safeguarding Adults Boards to undertake a Safeguarding Adult Review when specific criteria are met. This is when abuse results in the death or significant and possibly life-changing harm of an adult with care and support needs.

TASPB recognise that Safeguarding adult practice can be improved by identifying what is helping and what is hindering safeguarding work. The SAR process enables the Board to tackle barriers to good practice and protect adults from harm. The review arrangements also provides assurance that safeguarding practice is continuously reviewed to ensure good quality and responsive practice, enhancing the quality of life of adults in Tameside.

During 21/22 TASPB completed 3 Safeguarding Adult Reviews

TASPB recognise that it is important to share learning and expertise on a local, regional and national level. The SAR reports are shared with a national repository and accessible for other areas to learn from and likewise TASPB access the reports from the repository to enhance the learning and likewise draw on learning from other areas or emerging practice approaches.

The 7 minute briefs are tools that are used to share the learning across organisations:-

- Annie

[Annie 7 minute brief](#)

- Barry

[Barry 7 minute brief](#)

- Cheryl

[Seven-Minute-Briefing-Cheryl.pdf \(tameside.gov.uk\)](#)

The SAR arrangements also takes into consideration reviews that other Partnerships may be undertaking. Consequently, TASPB contributed to the learning of a Domestic Homicide Review which will be published by the Home Office in 22/23. The Board also identified key lines of enquiry for an adult at risk to be included in a Local Safeguarding Children Partnership Review which has been published [child-ellie.pdf \(tamesidesafeguardingchildren.org.uk\)](#)

## Outcomes for Safeguarding Adults in Tameside 2021/22

### Making Safeguarding Personal

TASPB accept that it is a challenge for Partner Organisations gathering feedback on the outcomes and experience from the adult at risk of abuse. Making Safeguarding Personal is a priority for the Board and the response to this approach is continually monitored by TASPB. TASPB want to be assured that people are being supported, encouraged to make their own decisions and receiving person-centred care that ensures the Adults are safe on their terms. Work to focus on this to provide assurance to TASPB has been on the arrangements for asking key questions:-

- To what extent was the adult /advocate involved in understanding and responding to acceptable levels of risk?
- Did the adult / advocate feel listened to during conversations and meetings with people about helping them feel safe?
- Did the adult / advocate get information during the concern?
- Did the adult / advocate understand the information given to them when people were trying to keep them safe?
- Did the adult / advocate understand why people did what they did to try and keep them safe?
- How happy did the adult / advocate feel with the end result of what people did to try and keep them safe?
- Does the adult / advocate feel safer because of the help from the people dealing with the concern?

TASPB are assured the approach is embedded into practice and want to build on the good practice to date to continue to develop this area of work. Adult Social Care have been a key partner in this work during 21/22. Consequently, correspondence has been updated to explain the safeguarding arrangements for adults at risk and it is intended that these Adults and their families will be invited to share their experience through completing a survey in the future. This work is to be completed in 22/23

### **Quality Assurance**



A key piece of work 21/22 was the review of the dashboard to support the TASP B strategy and business plan into 22/23. TASP B will continue to focus on developing this area and align this to the TASP B 3 year strategy. The Board agree that there are effective governance arrangements in place to support this priority. Consequently, this work is considered to be integral to TASP B and whilst will remain a focus for 22/23, will not be defined as a key priority in the revised strategic plan.

## **Prevention**

The principle of prevention recognises the importance of taking action before harm occurs and seeking to put mechanisms in place so that they don't recur. TASP B 3 year strategy identified prevention as a key priority. Work over the last 3 years has promoted adult safeguarding and will continue to do so. This year the implementation of the revised Safeguarding Policy and Procedures has contributed to this priority. The work has included a review of the training programme and revised governance arrangements. A sub group to review Policy and Procedures meets periodically to ensure all the guidance remains fit for purpose. The Learning and Accountability Principle has overview of this work and a focus on learning across the workforce as well as the community. TASP B believe that there is a sustainable system in place to support this priority, therefore, going forward to 22/23, this will not be defined as a key priority in the revised strategic plan.

## **The Annual World Elder Abuse Awareness Day (WEAAD)**

The Annual world Elder Abuse Awareness Day and National Adult Safeguarding Week are key dates in the TASPБ diary.

WEAAD this year would still see us in the midst of the COVID 19 pandemic and restrictions still in place. Despite the difficulties of COVID 19, the board worked closely with partner organisations and Tameside Communication team to promote the need to protect vulnerable adults from abuse in this challenging time.

TASPБ were able to promote awareness by placing new WEAAD posters in Care homes, the hospital and Vaccination centres with contact information on.

TASPБ were able to share information about WEADD through The Chief Executives weekly brief, The Wire, Twitter and Facebook.

It was highlighted by Tameside Council leader Councillor Brenda Warrington who is also the Lead for Age-Friendly in the Greater Manchester Combined Authority in her newspaper article [Leader's column: Honours and community spirit - Quest Media Network - Tameside Radio, Tameside Reporter, Oldham Reporter, and Glossop Chronicle](#) and on local radio in an interview with Cllr Wills.



03 - Cllr Wills Elder Abuse.mp3

TASPБ Partner organisations raised awareness of World Elder Abuse Awareness Day, who joined in taking part in the purple quiz, Care homes having a purple themed day and Tameside & Glossop Integrated Care Foundation Trust (T&GICFT) Posting WEAAD leaflets throughout the hospital for staff and patients.

### **Pennine Care**

Provided a presentation on WEAAD for their Lunch and Learn Session which they shared on the link below.

[Action on Elder Abuse 2021 - YouTube](#)



## **National Safeguarding Adult Week**

National Safeguarding Adult Week, took place from the 15<sup>th</sup> to 21<sup>st</sup> of November 2021 and provided Tameside Adult Safeguarding Partnership Board. (TASPB) with the opportunity to raise awareness of this topic. TASPB worked with partner organisations to raise awareness regarding a different Safeguarding theme each day of the week with the main focus being on the two development sessions during the week.

Tuesday the 16<sup>th</sup> of November looked at **“Learning from Safeguarding reviews”**

Wednesday 17<sup>th</sup> of November looked at **“Working in Partnership to Safeguard Adults at Risk of Abuse in Tameside”**.

Both the workshops were conducted virtually with 156 staff across the 2 days from a wide range of organisations - including independent sector and our partner organisations.

The other days of the week were supported promoting information on the TASPB News page [Safeguarding Adults News and Events \(tameside.gov.uk\)](https://www.tameside.gov.uk/safeguarding-adults-news-and-events) and the TMBC Staff

Portal around the topics of Emotional Abuse, Safeguarding Mental Health, Adult Grooming and Creating- Safer Organisational Cultures / Whistleblowing.

TASPB also had the opportunity to adopt the following animation for use in Tameside:-

**Tricky Friends Animation.**

<https://www.youtube.com/watch?v=zv4yvDMhgHg&t=14s>

British sign language version

<https://www.youtube.com/watch?v=9t-c63d7kt4>

## **Partner Organisations Individual Response to Safeguard Adults from Abuse**

### **Tameside MBC**

#### **Activity in response to the Making Safeguarding Personal (MSP) work stream.**

- The Safeguarding Lead Lei-Anne Granger was appointed in September 2021, she has led on the implementation of the new Policy at ASC.
- The PSW, Anna Jenkins has chaired the Policy review Group. The aim being to update and improve the policy and procedure ensuring the principles of MSP are at the heart of all safeguarding work.
- The policy was implemented in February 2022 and we led the launch events leading up to this for TASPb as well as in our own organisation.
- The Safeguarding Lead has delivered over 12 workshops to local authority staff on the implementation of the new policy – MSP being a core part of this.
- The Safeguarding Lead has led on the redesign of the new leaflet and the design of the survey to be shared with individuals after a Safeguarding Enquiry working in partnership with TASPb.
- The new paperwork for recording concerns, Planning meetings and outcome meetings captures the voice of the person throughout.
- The ‘Tell us your concern’ referral form and revised referral pathway has streamlined the emphasis is on the person’s voice at the centre.
- As part of implementation review Safeguarding audits have been completed with MSP being a theme considered, this will be fed back to TASPb.

#### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- The policy launch will have refreshed the MSP principles in practice, this will have enhanced the support received by individuals.

- The new paperwork 'Tell us your concern' 'Planning Meeting' and 'Outcome meeting' are designed to capture the person's voice throughout, they will be easier to read for individuals and their families and reflect their views.
- The revised referral pathway for professionals will support a timely and personalised response for adults at risk in Tameside.
- There will be an opportunity for the people who have experienced the safeguarding process to feedback and contribute to the ongoing review and development of policy and practice.
- Increased focus on legal literacy in the policy and implementation will support a rights based approach, supporting and empowering individuals throughout Safeguarding work.
- The policy and Safeguarding workshop sessions refresh the importance of involving the Adult or representative within the safeguarding process, including within the meetings held.

### **Activity in response to the Prevention work stream**

- Developing our partnership working with the Police. This has involved a task and finish group to consider improving communication pathways between ASC and the Police. Data was collated and analysed to support the work.
- Developed partnership working with CGL, a programme of shared learning events has been planned to develop knowledge of working with adults with substance misuse. Including identification and response to "self-neglect" and exploitation.
- Developed partnership working with housing colleague in regards to safeguarding concerns such as hoarding.
- We have worked in collaboration with the Domestic Abuse Lead to train the workforce in Domestic Abuse.
- Engagement in the Task and Finish group for the Tiered Risk Assessment model.
- Raised awareness of the Managing the Risk protocol within ASC and set up a process to support decision making in high risk cases.
- Engagement and participation in learning events with TASPb.
- Led on Learning from a DHR, this involved a programme of policy and procedure development and staff learning events.
- Engagement and participation in WEAAD activity for TASPb and in TMBC.
- Ongoing engagement with Complex safeguarding work streams and transition
- Representation at Safeguarding leads group.

- Involved within and contribute to TASPb sub groups regarding data set and how we use the data to inform learning etc.
- Supported with audits and presented findings to Learning and accountability as well as staff within local authority.
- Facilitated manager forums within the local authority to share learning from SAR's, inquests and learning reviews.
- Safeguarding lead has supported with workshop sessions with staff teams across the local authority such as 'the hub' and re-ablement in regards to recognising signs of abuse and neglect.
- Safeguarding lead and PSW have commenced social work forums, the first session is on Hoarding.
- The Safeguarding Lead has delivered over 12 workshops to local authority staff raising awareness re safeguarding, defensible decision making, prevention and professional curiosity.
- ongoing chair of the adult MASH
- ongoing contribution to MARAC

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- Partnership working with the Police has improved, this will result in better outcomes for adults.
- Partnership working with CGL has improved, knowledge of each other's services and the importance of partnership working will result in better outcomes for adults in Tameside.
- Raised awareness of domestic abuse in the context of Adult Safeguarding.
- Staff confidence in supporting adults at risk has increased. Policies and procedures are in place to support.
- Raised awareness of Safeguarding policies and procedure, legal literacy and categories of abuse is resulting in an increase number of referrals and more people receiving a rights based approach to support.
- Raised awareness in regards to recognising abuse and neglect.
- Raised awareness in regards to particular themes such as hoarding, cuckooing.
- Raised awareness re professional curiosity.

## **Activity in response to the Quality Assurance work stream**

- The Learning Review Process has been implemented and embedding in practice, team are taking the lead with these now.
  - The managers Forum takes place regularly to share the learning from the learning reviews and track the actions.
  - A programme of audits and feedback is taking place to review the implementation of the Safeguarding Policy.
  - A programme of staff consultation is taking place to review the implementation of the policy and actions have been taken regularly to update and develop the system in response.
  - A review of the Safeguarding data set collated for the Local Authority has taken place. This work is informing the TASPb Data review task and finish group.
  - Actions plans are in place re: improvements to policies and procedures as a result of SARs, DHRs and local Learning Reviews.
  - DASS and Assistant Director TASPb Lead and attendance at Board.
  - Contribution to Annual Report.
  - Attendance at Learning and Accountability Principle Group from Principal Social Worker and Safeguarding Lead
  - Attendance and contribution to multi agency Policy and Procedures re design.
  - Contribution to the re design of the SAR Framework.
  - Contribution to the SAR process including providing panel members.
  - TASPb quarterly audit completion.
  - Contribution to TASPb development days, learning from reviews.
  - Improved outcomes for individuals in receipt of services.
  - Improved services to support adults.
- **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**
    - Improved outcomes for individuals in receipt of services.
    - Improved services to support adults.
    - Assurance to Board that robust and effective procedures are in place to protect individuals from abuse.
    - Assurance to Board that there is transparency in the application of safeguarding procedures across the system
    - Assurance to Board that processes are in place to turn learning from reviews into action.



## **Greater Manchester Police (Tameside Division)**

### **Activity in response to the MSP work stream**

Safeguarding review 2021/22

GMP have now embedded the Adult at Risk Policy, which is used by frontline offices attending calls to service where they recognise vulnerability.

The aim of the policy is to -

- Protect the lives and preserve the safety of all adults at risk who may be at risk of harm;
- Investigate all safeguarding concerns regarding adults at risk of harm;
- Facilitate effective action against offenders so that they can be held accountable through the criminal justice system; and
- Adopt a proactive and, wherever possible, multi-agency approach to preventing offences against adults at risk.

The specific aim of the policy is to provide assistance to GMP officers and staff who have a responsibility to investigate and take action when an adult is believed to be at risk of or suffering abuse.

Safeguarding is the responsibility of every member of staff on the Tameside District. From call takers, Response Officers, Neighbourhood Officers, Detectives, Specialist Officers within the Multi-agency safeguarding hub (MASH) Team (as was) and the CPIU. Safeguarding is the foremost priority when attending all incidents reported to the police and there is a necessity for staff to comply with the correct systems and processes that will trigger the relevant referrals to multi-agency partners whose support may be required.

The policy allows the police to signpost and refer vulnerable adults to the most appropriate agencies at the first opportunity and has ensured that the right safeguarding pathways are followed. We have also seen the introduction of Stalking Protection Orders (SPO) which are civil orders that do not need victim support to implement. Therefore, if any agency feels that an individual is at risk but is fearful to support an SPO the police can apply for one regardless. This is relatively new legislation and operates in a similar way to Domestic Violence Protection Orders. However, it is acknowledged that GMP and partners are not maximising the opportunities to safeguard an SPO will provide. This is an area of work the newly appointed MASH Detective Inspector will be looking to drive with partners.

Complex Safeguarding, Domestic Abuse and Child Abuse (CCE/CSE) have stabilised emerged as increasing trends.

Tameside MASH has worked well during the previous 12 months. It was acknowledged during an Ofsted focussed visit that strategy meeting attendance requires improvement. The fact the police are not based at 'Tameside 1' was impacting on the process. GMP's IT was blocked within the T1 building. This has now been resolved and plans will be progressed in July 2022 to embed police officers within the MASH team. This will also positively impact on our TASP.

The Investigative Safeguarding Review (ISR2) has been implemented to achieve consistency across GMP safeguards Children and Adults with our partners across Greater Manchester. As a result, GMP has introduced the Child Protection Investigation Units across all policing districts.

From 04<sup>th</sup> July 2022 Tameside will have a dedicated Detective Inspector over MASH and ASU.

The ASU will enhance GMP's response to adult safeguarding. D.A. victims will be contacted and supported throughout the CJ process. In August 2022 Tameside have appointed a retired police officer who will be our dedicated Vulnerable Adult SPOC. The intention for this role is to be the direct link within MASH to liaise with partners and ensure attendance at S.42 meetings. The SPOC will also advise police colleagues with investigation plans.

The ASU will also provide an enhanced response in relation to AP. The ASU will triage each AP incident and identify adults who are in need of support. Working closely with adult social care, mental health services, drug and alcohol services and NBOs, AP concerns will be problem solved and resolved quickly by the most appropriate agency and, in so doing, it is anticipated that demand into all services will be reduced.

GMP Tameside District will continue to service and respond to all strands of vulnerability and safeguarding including Domestic Abuse, Stalking, Harassment and Child Abuse (CCE/CSE).

Tameside have a weekly RASSO (Rape and Serious Sexual Offence) governance meeting which is chaired by a DCI. During this meeting data is analysed of the previous 7 days to ensure offences are appropriately allocated/progressed. The purpose of the meeting is to also identify trends/issues.

Tameside have a Daily Management Meeting (DMM) where adult vulnerability is reviewed; specific focus on DA victims and others such as cuckooed nominals.

Tameside have an in-depth weekly DA governance where we have a deep dive into performance which includes an enhanced review of officers' body worn video to identify learning and compliance with force policy.

Tameside were the first district within GMP to have a dedicated Domestic Abuse Team (DAT). This team process all domestic abuse perpetrators. Tameside are leading the way to increase our solved rate. This follows on from GMP's commitment to investigate and solve crime.

In June 2022 Tameside began utilising the Priority Perpetrator Identification Tool (PPIT) to identify our monthly top 10 highest harm offenders/victims. Each perp will have a bespoke problem-solving approach to try and reduce harm, plans will be owned by the MASH DA Detective Sergeant.

Tameside are leading on a prevention hub. This is similar to the 'spotlight' process. This team will have close links with the MASH and look to support offenders who engage; but pursue those that do not and cause harm.

### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- Tameside police have always had a strong partnership links with statutory and non-stat partners. Specifically good working relations with Bridges Independent Domestic Violence Advocate (IDVA) services.

The development of the DAT and ASU under one Detective Inspector will only help to strengthen the partnership and improve the outcomes for victims.

The new increase in governance in both DA and Rape/Serious Sexual Offences will again impact on GMP drive to deliver on its commitment to the public of Tameside.

Having reviewed the draft TASPb for Q2; it is recognised that GMP (Tameside) have not raised any S.42 alerts or raised concerns. I suspect this is a recording issue as the police regularly highlight concerns to the MASH. With the appointment of the VA spoc I am confident that Tameside's performance will improve.

## **Activity in response to the Prevention work stream**

As mentioned above the MASH in partnership with IDVA and Probation are using the PPIT to identify top 10 high harm nominals offender/victim and look to develop prevention/problem solving plans to reduce incidents/offending.

The police having monthly scrutiny around vulnerability in key areas of DA/Stalking/Harassment/CSE/CCE will allow the development of bespoke problem-solving plan. These plans are tracked at monthly governance chaired by the local Detective Superintendent.

In June 2022 Tameside launched the Prevention Hub lead by an Inspector. The whole aim of this multi-agency team is to tackle persistent issues and look to prevent further reoccurrence.

## **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

The impact of the significant changes in team structures and increased supervisory line management. Added to an enhanced crime and vulnerability governance is likely to improve the overall safeguarding of adults at risk in Tameside.

## **Activity in response to the Quality Assurance work stream**

From a governance perspective, as previously referred to within the document. Tameside have a weekly RASSO (Rape and Serious Sexual Offence) governance meeting which is chaired by a DCI. During this meeting data in analysed of the previous 7 days to ensure offences are appropriately allocated/progressed. The purpose of the meeting is to also identify trends/issues.

Tameside have an in-depth weekly DA governance where we have a deep dive into performance which includes an enhanced review of officers' body worn video to identify learning and compliance with force policy.

Every month there is a Crime and Vulnerability chaired by the Assistant Chief Constable for crime where Tameside's performance is compared against other districts and forces.

Quarterly Tameside has a 'QPR' where again there is a deep dive into our local performance. Vulnerable Adult and safeguarding data is produced by GMP central team and the local command team are held to account for our performance.

The police and CPS also now required via the home office to undertake monthly QA meeting under the Joint Operation Improvement Meeting (JOIM). This meeting scrutinises the quality and timeliness of the CJ process. This meeting is

co-chaired by a Superintendent in CJ and head of local CPS. This meeting feeds into a further meeting chaired by the deputy mayor's office.

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

Improved standards and quality of investigations - Supervisory oversight and governance.

## **Tameside & Glossop Clinical Commissioning Group (CCG)**

### **Activity in response to the MSP work stream**

- CCG Staff continue to attend Making Safeguarding Personal Training (MSP) as part of their Safeguarding Training Requirements
- Continued Person Centred responses to Individualised Care Plans, Personal Health Budgets
- MSP response and voice of adult in supporting people through the transformation agenda
- Team around the adult approach and use of Advocacy for complex cases and cases that have required the support/decision from Court of Protection
- Designated Nurse's involved in Review of Partnership (TASPB) Policy and Procedures
- Designated Nurse involved with refresh of MSP/Safeguarding Training.
- Designated Nurse carries out MSP Safeguarding Audits
- MSP, and Team Around the Adult Approach promoted at Primary Care Safeguarding Updates

### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- Raised awareness amongst staff
- Reinforced and embedded Safeguarding Principles, Mental Capacity Act Principles and Human Rights.
- Equality and Diversity considerations treating all individuals with dignity and respect.
- Improved autonomy control and personal ownership over safety.
- The adult with care and support needs feels safer as a result of safeguarding procedures

### **Activity in response to the Prevention work stream**

- Continued engagement and participation with local and National Adult Safeguarding Awareness Campaigns such as World Elder Abuse Awareness Day (WEAAD) and National Adult Safeguarding Week.
- Ongoing engagement and participation in the development, launch and embedding of the Tameside Adult Safeguarding Partnership Boards (TASPB) multi-agency policy procedures and guidelines.

- Raising awareness across Primary Care via briefings and safeguarding sessions on issues such as Domestic Abuse, Mental Capacity Act, Covert Medication, and Prevent.
- Participation and engagement in learning events from Safeguarding Adult Reviews.
- Improved use of technology linking CAADA DASH risk assessment with Primary Care electronic care records.
- Improved Communication Strategy including use of Social Media.

### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- Raised Awareness helps all organisations understand and recognise the risks and signs of abuse.
- Health professionals will know how to respond and how to refer safeguarding concerns
- Health Professionals feel more confident identifying risks and completing risk assessments for people experiencing Domestic Abuse
- Adults with Care and Support needs feel safer as a result of safeguarding procedures.

### **Activity in response to the Quality Assurance work stream**

- Director of Nursing TASPb Lead and attendance at Board.
- Designated Nurse attendance at Board
- Designated Nurse Chairs Learning and Accountability Group
- Continued attendance and contribution to all TASPb works streams and task and finish groups.
- Contribution to the refresh of the Safeguarding Adult Review Framework
- Continued Participation and contribution to Safeguarding Adult Review Panels and Domestic Homicide Review Panels.
- Participation in Audit
- Participation in Practitioner Learning Events
- Ongoing provision of Safeguarding Supervision
- **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**
- Assurance to Board that robust and effective procedures are in place to protect individuals from abuse.
- Assurance to Board that there is transparency in the application of safeguarding procedures across the system.

- Assurance to Board that processes are in place to turn learning from reviews into action.
- Adults with Care and Support Needs feel safer as a result of safeguarding

## **Pennine Care NHS Foundation Trust**

### **Activity in the organisation in response to the MSP work stream**

- Making Safeguarding Personal is integral to our safeguarding families' policy, which has just been updated.
- Staff across PCFT can access the safeguarding team, through our helpline, Monday-Friday 9am-4.30pm. Safeguarding consultations are offered which support frontline staff to follow the values of MSP. Engagement with this has increased by 39%
- Safeguarding supervision is offered in children's services and is currently being audited. The safeguarding team are trailing the offer of group supervision to some adult sectors. This supports staff to think about MSP.
- Level 1 adult safeguarding training is mandatory to all staff roles, this incorporates MSP. Compliance with this in Tameside is: 92.8%, which equates to 380 staff.

### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

Having safeguarding advice readily available to practitioner's means that adults in Tameside are actively safeguarding to a high level. 20% of consultations were from Tameside.

High levels of staff are trained to respond to adults at risk of abuse in Tameside.

### **Activity in the organisation in response to the Prevention work stream**

All staff at PCFT complete mandatory Prevent training. Compliance is 91%.

The safeguarding team are actively involved in Channel panel.

The prevent lead is involved in steering groups for Prevent.



The safeguarding team discuss Prevent in their quality walks. The last of which suggest that staff remember their Prevent training but did not know who the Prevent Lead was.

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

Involvement in Prevent means that adults at risk have their mental health needs represented and considered.

There are high levels of staff trained to respond to prevent concerns in Tameside.

**Activity in the organisation in response to the Quality Assurance work stream**

Safeguarding Children, Young People and Adults at Risk Contractual Standards 2021-22 provides clear service standards against which PCFT is measured to ensure that its responsibilities are being fulfilled. PCFT contractual standards are currently under review for 2022/23 with new compliance scores and action plan expected in August 2022. However, in 2021/22 standards PCFT was compliant in 59 of 67 standards, with no non-compliance scorings.

In line with statutory requirements, the safeguarding team are represented at board meetings and subgroups.

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

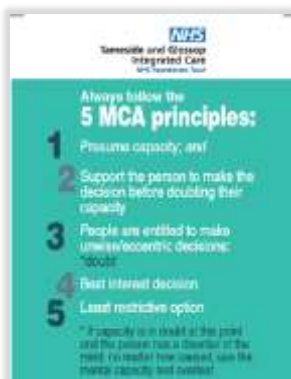
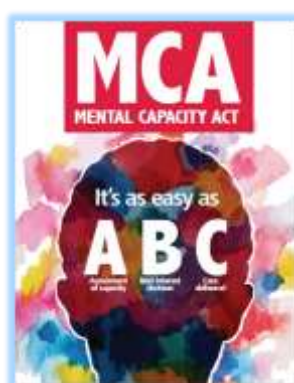
Our Trust is committed to ensuring the principles and duties of safeguarding children, young people, and adults at risk are holistically, consistently, and conscientiously applied at the centre of what we do. Our Trust Safeguarding Strategy recognises a 'Think Family' approach as children, adults and their families and carers do not exist or operate in isolation.

## Tameside and Glossop Integrated Care Foundation Trust (ICFT)

### Activity in the organisation in response to the MSP work stream

We have been actively working to make sure that our staff are aware of and respond to the requirements of the Mental Capacity Act (MCA) (2005). The Mental Capacity act is empowering legislation and supports Making Safeguarding Personal. We have;

- ✓ Launched a Mental Capacity Act (MCA) campaign to promote that the Act exists to safeguard patients who lack mental capacity to make decisions for themselves and the health professionals who care for them.
- ✓ Developed and implemented a targeted on 4 work streams: Training & development, Legal Digital Frameworks. These areas the Mental Capacity Act is being completed & documented. It will to ensure we have a confident, competent work force who are MCA safeguards and provide robust procedural evidence for both internal and external assurance
- ✓ Appointed a Specialist Mental Capacity Act Nurse, who will lead with the Head of Nursing for Integrated Safeguarding, this work programme, with a specific focus on the MCA project to ensure confidence and competence across the workforce in the application of the MCA.
- ✓ Purchased ID badge size MCA cards as shown below to be distributed to all staff to further raise awareness of the MCA principles and the capacity test, providing a quick reference point.



During 2021-2022, 422 Urgent DOLs applications were made by the Trust to Supervisory Bodies. This was a significant increase from previous year by 63%

We have promoted and supported the development of the Integrated Safeguarding Team by commissioning a restorative safeguarding supervision course. Staff receiving supervision, allows expression of concerns, promoting reflection and a person centred approach, contributing to Making Safeguarding Personal.

The Trust is actively promoting a culture that supports person centred care. Every month the Person and Community Centred Approaches team have shared a newsletter with useful links to resources and information, as well as opportunities to reflect, learn and connect around the subject of Personalised Health & Care. The team are driving this agenda and some of the learning opportunities for staff have included; Person Centred Coaching, Why Asking “What Matters To You?” Matters, Co-Production and social prescribing.

### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside**

Making Safeguarding Personal is for everyone, including people who lack mental capacity and so by ensuring our staff work according to the principles of the Mental Capacity Act (2005) and make a best-interests decision in terms of specific safeguarding risks, taking into account what that person would have preferred or wanted will have an impact in preventing abuse and neglect. Promoting a culture of person centred care and developing the workforce to use the relationship and communication skills we have to work with people so that they understand the implications of their decisions will have an impact for adults at risk.

### **Activity in the organisation in response to the Prevention work stream**

- ✓ Embedded safeguarding at the daily trust wide site safety huddle, providing key messages, updates, and informing management of risks, incidents and concerns. This continues to generate useful conversations where actions and learning is identified and shared, when relevant.
- ✓ ‘Spotlight on’ programme. This has included a range of initiatives, focused on quality and safety, as well as patient and staff experience. Themes have included; Hydration and Nutrition, Safeguarding, Person Centred Care,

environment, leadership, wellbeing and communication. Great learning opportunities were created.

We continue to promote, create and ensure safeguarding is our everyday business, culture and whole organisational approach that is firmly embedded within the wider duties and all areas and activities of the Trust;

This has been demonstrated by;

- ✓ Supporting National Safeguarding Adult Week
- ✓ Supporting World Elder Abuse Day



- ✓ Launching our Integrated safeguarding newsletter.
- ✓ Included Safeguarding as a standard in the Trust's newly Quality Assurance Round and Accreditation Programme. Safeguarding Leads are actively engaged with this programme of work and are part of the accreditation team.
- ✓ Promoting 'Adverse Childhood Experiences' (ACEs). ACEs are common and are strong predictors of health risks and disease, making ACEs the most, if not the most leading determinant of the health and social wellbeing of our nation (Public Health England)



- ✓ Presenting learning alongwith the Local Authority to TASPb, following the conclusion of a local Domestic Homicide Review and Safeguarding Adult

Review. The Trust shared a patient experience video developed for learning purposes that was well received with positive feedback from partners.

- ✓ Welcoming an Independent Domestic Violence Advocate (IDVA) funded fixed term to work in the Trusts Emergency Department, AMU and Maternity Services with an aim to; Improve identification of victims of interpersonal violence; provide an effective, consistent presence in A&E to advocate for the service and improve the response to victims of interpersonal violence, by supporting, empowering and training clinical staff to identify signs of abuse and ask screening questions; work collectively as a team with our staff, to offer a safe space where support is provided and choices are offered for immediate safeguarding and provide on-the-spot advice, support and safety planning to victims of abuse and violence at the point of crisis.
- ✓ The Safer Care team coordinated a Trust wide, focus on falls week which commenced on 7th March 2022. The aim of the week was to get everyone talking about falls prevention and learning about interventions which can help stop falls occurring. Following this, a Trust wide Falls Risk Summit was held in March 2022, chaired by the Executive Director of Nursing and Integrated Governance/ Executive Lead for Safeguarding, to address avoidable harm with a focus on quality initiatives. This was attended by a multi-disciplinary team who discussed prioritising falls prevention across our organisation.



## **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

Promoting a Safeguarding culture ensuring our staff are able to recognise when an adult may be at risk of abuse or neglect. Safeguarding adults is about prevention and early intervention as well as intervention when things have gone wrong and so raising awareness, preventing avoidable harm,

### **Activity in the organisation in response to the Quality Assurance work stream**

It is the responsibility of our Trust to develop and maintain quality standards and quality assurance, to ensure appropriate systems and processes are in place and to embed a safeguarding culture within the organisation. Safeguarding Children, Young People and Adults at Risk Contractual Standards 2021-2022, sets out clear safeguarding standards by which healthcare providers are measured against. The standards reflect our statutory responsibilities and any areas of thematic safeguarding in response to national inquiries and introduction of relevant legislation. Compliance with the standards is measured by annual completion of the self-assessment audit tool. In the 2021-2022 audit, our self-assessment has demonstrated improvement and progress against the previous year.

The Trust has continued to actively contribute to the work of the safeguarding partnership, aligning the Trust's safeguarding work plan to partnership priorities. Activity has included;

- ✓ Participated and consistently attended Tameside Adult Safeguarding Partnership (TASPB) Board and its subgroups.
- ✓ Participated in safeguarding partnership board development sessions.
- ✓ Contributed to the TASPB policies and procedure development and launch.
- ✓ Contributed to multi-agency reviews (Safeguarding Adult Reviews and Domestic Homicide Reviews) and can demonstrate that action plans, recommendations and learning from reviews have been addressed and implemented.
- ✓ Learning from all case reviews continues to be disseminated in seven minute briefings, learning events and updates.

- **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

The Trusts Integrated Safeguarding Annual Report for 2021/2022 demonstrates the Trusts continued commitment to safeguarding, demonstrating progress against 2021-2022 priorities and our ongoing activity, in the context of significant operational, system and partnership pressures and recovery.

The Trust has continued to focus on ensuring compliance with our statutory, regulatory and contractual requirements, with the safety and welfare of our patients at the heart of this agenda.

The Integrated safeguarding team has continued to be proactive in ensuring the safeguarding agenda is delivered and Trust staff are supported in providing safe and effective safeguarding across the lifespan.

Maintaining effective safeguarding arrangements increases the safety of adults at risk and the quality of the services we provide.

The Trust will continue to promote, create and ensure safeguarding is our everyday business. Making every contact count to embed safeguarding and creating an organisational approach, with board to floor communication ensuring Safeguarding is maintained as a high priority.

## **\_Healthwatch**

### **Activity in the organisation in response to the MSP work stream**

Information about safeguarding is included in the advice and information section of our website, including a direct link to the TASPB web pages.

We also supported and participated in the launch of the new adult safeguarding policies and procedures and promoted these within our organisation.

## **Greater Manchester Fire and Rescue Service (GMFRS)**

### **Activity in the organisation in response to the MSP work stream**

- MSP is referenced within the organisational Safeguarding Policy & Procedure, which has been updated during 2021/22.
- GMFRS Home Fire Safety Assessments involve a person-centred fire risk assessment, tailored to the needs of an individual or household.
- GMFRS personnel, where possible and appropriate, will support and encourage people to make their own decisions and give informed consent.
- GMFRS Designated Safeguarding Officers (DSOs) have been trained to Level 3 in Principles of Safeguarding and Protecting Children, Young People or Vulnerable Adults. In addition, each DSO completes a course focused on the role and responsibilities of a DSO, which is refreshed every 2 years.



## **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- DSOs have continued to develop and maintain their knowledge and understanding of safeguarding, which is essential as they act as the first point of contact for members of staff who require advice or support to respond to concerns about an adult with care and support needs.
- Activity has informed shared learning and improved the response to safeguarding concerns, ensuring appropriate referrals are sent to Tameside Adult Services.

### **Activity in the organisation in response to the Prevention work stream**

- GMFRS Safeguarding Policy & Procedure outlines our organisational approach to preventing abuse, neglect and exploitation and responding effectively where concerns are raised, to protect the public, GMFRS service users and personnel, including our apprentices, from harm. The procedure provides the standard process for GMFRS personnel to follow to report and record safeguarding concerns within the context of their work, and applies to all employees, volunteers and contractors working for the service.
- The Policy & Procedure has been updated during 2021/22 and is available on a dedicated Safeguarding section on the organisational intranet.
- The GMFRS Safeguarding Development Officer is the strategic advisor to the GMFRS Senior Management and Leadership Team and has provided professional advice and guidance to develop enhanced safeguarding practices.
- The GMFRS Safeguarding Policy & Practitioners Group identifies issues effecting the strategic direction for safeguarding within GMFRS. The group is responsible for developing, reviewing, and updating the Safeguarding Policy & Procedure, and communicating to employees and volunteers any changes in the Policy & Procedure. The group has monitored compliance with the Policy & Procedure and audited and evaluated safeguarding activities across the organisation to increase effectiveness. The group has also discussed local trends, shared referral data (quantitative and qualitative), provided peer support, and shared best practice.
- GMFRS has developed a Safeguarding Training Competency Framework based on national requirements as set out the following documents:

- Intercollegiate document Safeguarding Children and Young People: Roles and competencies for healthcare staff (January 2019).
- Intercollegiate document Adult Safeguarding and Competencies for Health Care Staff (August 2018).
- Bournemouth National Competency Framework for Safeguarding Adults: A Comprehensive Guide (2014).

The Framework sets out expected levels of knowledge and training, in relation to safeguarding children and adults, for all GMFRS personnel, including apprentices, volunteers and sub-contractors. Knowledge and training requirements are dependent on the job roles and responsibilities.

- All GMFRS personnel must complete the GMFRS e-Learning: Safeguarding Children and Adults at Risk on the service's Learning Management System (Mi Learning).
- Work has taken place during 2021/22 to develop a further eLearning module focused on the organisational policy and referral process, which will be launched during 2022/23. This mandatory training will include formal knowledge checks to measure understanding of the referral processes.
- The GMFRS Prevent: Safeguarding People at Risk of Radicalisation or Involvement in Terrorism, has also been refreshed during 2021/22.
- Prevent e-Learning is hosted on the service's Learning Management System (Mi-Learning) and must be completed by all staff and refreshed every 2 years.
- GMFRS delivers *Workshop to Raise Awareness of Prevent* (WRAP) training to targeted staff groups, the Prevention Department and apprentices. Other staff are optional attendees. Both the e-Learning and face to face training raises awareness of radicalisation and supports staff to identify people at risk and refer them to the Channel Programme.
- The GMFRS Prevention Manager has attended Local Authority safeguarding training opportunities including Honour Based Violence & Abuse/Forced Marriage awareness; Hoarding Awareness, and Suicide Awareness for Professionals.
- The GMFRS Prevention Manager has delivered additional brief safeguarding awareness sessions with operational firefighters to further enhance knowledge of subject and procedures. Case studies regarding domestic abuse; self-neglect/hoarding; complex safeguarding etc. are included.

- GMFRS revised its Prevention Offer during 2021/22 and introduced an Online Home Fire Safety Check and Home Fire Safety Assessment intervention (for those at increased risk of fire).
- GMFRS has continued to receive referrals from partners for those subject to an 'urgent threat to life' via a potential arson attack and undertake urgent Home Fire Safety Assessments.
- Digital safeguarding and monitoring IT: the service has taken necessary steps through the redesign of its ICT Acceptable User Policy and an increased focus on training in relation to digital security and information governance. GMFRS corporate induction for staff, apprentices, volunteers, and sub-contractors outlines clear expectations, rules and guidance in relation to safe use of technology. IT equipment is monitored and managed by a dedicated GMFRS IT department.

### **What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- 593 Home Fire Safety Assessments (known as Safe and Well visits until January 2022) have been undertaken in the Tameside area during 2021/22 (394 undertaken by operational firefighters, and 199 more complex visits undertaken by Prevention Advisors).
- There have been no accidental or non-accidental fire deaths in Tameside during 2021/22.
- GMFRS operational firefighters and Prevention staff made 26 adult safeguarding referrals during 2021/22 compared to 20 referrals during 2020/21.
- Partnership working has resulted in GMFRS receiving over 2,408 referrals for priority arson threat Home Fire Safety Assessments across Greater Manchester during 2020/21, including referrals from GMP, Victim Support, Tameside housing providers and Tameside's Bridges service. A priority visit can include the fitting of additional smoke alarms and letterbox protection and GMFRS aims to carry out a priority visit within 24 hours of receiving the report of an actual threat of fire related crime or violence, or an attempted attack or a threat to kill.
- Refreshed training has supported continued organisational learning and safeguarding awareness.

### **Activity in the organisation in response to the Quality Assurance work stream**

- The Fire Standards Board introduced a Safeguarding Fire Standard in February 2022. The Standard aims to ensure that Fire & Rescue Services are doing all that can be done in supporting safeguarding, are working proactively to promote the safeguarding of those in their communities as well as employees and volunteers and in reducing the risk of abuse, harm, and neglect. The GMFRS Safeguarding Policy & Practitioners Group, chaired by the Safeguarding Development Officer, will oversee the implementation of the standard and report into relevant Senior Leadership Boards on progress.
- GMFRS continues to be an active member of the National Fire Chief Council (NFCC) Safeguarding Group and is also a member of a regional Community Safety Manager/Safeguarding Practitioners Group.

- Completion rates for mandatory safeguarding training are monitored via an internal Mi Learning system, via staff 1-2-1s and twice-yearly Personal Reflective Appraisals.
- GMFRS undertakes audits to ensure its commitment to safeguarding, to assure that all personnel adhere to the safeguarding procedures in place, and that compliance of the organisational Safeguarding Policy & Procedure is continually monitored and improved to increase effectiveness.
- The GMFRS Safer Recruitment Process and Guidance is in place.
- GMFRS procurement processes ensure that individuals, consultants, or agencies contracted to deliver work for or on behalf of the organisation, have their own safeguarding policies in place, or agree to adhere to the GMFRS Safeguarding Policy & Procedure.
- Daily monitoring of an area safeguarding mailbox to alert the GMFRS Prevention Manager (DSO) of referrals passed to Tameside Adult Services. Resilience arrangements are in place to cover absence. This enables active monitoring for the purposes of quality assurance of safeguarding referrals made by GMFRS personnel, and to collate statistics and identify patterns.
- Quality assurance of Home Fire Safety Assessment records is undertaken by appropriate line managers.
- GMFRS Prevention Manager has contributed to SAR/DHR related requests for prior engagement and chronology of previous engagement if required.
- GMFRS Prevention Manager has supported additional safeguarding awareness training to operational firefighters to further enhance subject knowledge and assure procedures are carried out effectively.
- GMFRS undertake standard DBS checks for all operational firefighters. DBS checks for non-operational GMFRS staff are according to their role, e.g. GMFRS Prevention Manager and Prevention Advisors have an enhanced DBS in place.

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

- Enhanced subject knowledge/awareness and improved adherence to GMFRS Safeguarding Policy & Procedure.
- Improved quantity and quality of safeguarding referrals.
- Learning from SARs/7-minute briefings etc. has been shared with appropriate staff to support awareness, learning and improvement.



### **Greater Manchester Probation Service (GMPS)**

Developed a regional Quality and Effectiveness strategy/Plan which focusses on safeguarding and domestic abuse checks and ensuring the concerns are brought to life in the Sentence Plan (SP) and Risk Management Plan (RMP).

Developed a Blended Supervision model which largely focusses on the first 12 week of the order or licence to ensure we produce an evidence led assessment/SP and RMP from the outset that is informed by third party information from police and adult/children's services.

Ensuring that people on probation are seen in accordance with their risk, e.g., all H RoSH are seen a minimum of weekly and Home Visits are undertaken in all cases.

Developed the Tameside Magistrates' Court pathfinder who takes a targeted approach to preparing Pre-Sentence Reports (PSRs) based on age, gender, ethnicity, and vulnerability of the victim. The latter should ensure that any perpetrators of domestic have a report prior to sentencing thus offering greater protection to victims and ensuring the perpetrator access the relevant intervention.

Refresh of the Integrated Offender Management (IOM) model working collaboratively with Police.

Developing our practice working with adult with Autism and we have developed regional Equality, Diversity, and Inclusion strategy.

### **Activity in response to the MSP work stream**

Since 4<sup>th</sup> March 2022 all new order and release on licences will be audited using a light touch tool to ensure all minimum standards have been achieved.

Working collaboratively with HMCTS to improve quality of reports that are evidence led and targeting defendants based on age, ethnicity, gender, and victim vulnerability.

Widened the scope for victims who can access our Victim Liaison Scheme.

Refer and Monitor tool which provides greater access to commissioned services, which include drug and alcohol services, peer mentoring, employment and education, accommodation, women's services, emotional well-being, family support and well fare hubs.

Tameside PDU also piloted coaching sessions for adult males who suffer from depression and anxiety.

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

*Improved sentencing – right sentence at the right time. Informed by better third-party information*

Quality improvement in sentence management. Identifying vulnerable victims and vulnerable people under our supervision.

Improved services for victims.

**Activity in the organisation in response to the Prevention work stream**

Improved safeguarding checks both at court and during sentence management.

Greater focus of safeguarding in the SP and RMPs.

**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

As above Probation

**Activity in your organisation in response to the Quality Assurance work stream**

As above.



**What impact has this work had or likely to have on Safeguarding Adults at risk of abuse in Tameside?**

GM IRS provides greater support and more interventions for those under our supervision. The ROIF allows us to co commission services that will benefit Tameside taking a more targeted needs led approach

**North West Ambulance Service (NWAS) Annual Report**

<https://www.tameside.gov.uk/TamesideMBC/media/adultservices/NWAS-Safeguarding-Annual-Report-2021-22.pdf>

## Summary

This Annual Report provides an opportunity to reflect on TASPb business during 21/22. The work completed by TASPb and Partner Organisations over the last 12 months provides assurance of the quality and responsiveness of the adult safeguarding work in Tameside.

It is evident TASPb have assurance that safeguarding practice is continuously reviewed to ensure good quality and responsive practice, enhancing the quality of life of adults in Tameside. The response to the TASPb strategy, SAR's and implementation of the revised TASPb Policy and Procedures have contributed to this.

Partner organisations have worked to promote and respond to the Safeguarding Principles. Consequently, this work has contributed to a collective response from the Board to Adult Safeguarding and provides further assurance of how effective this work is in Tameside. The work demonstrates a commitment to evidence *adult safeguarding is everyone's business*, with all organisations and individuals.

TASPb priorities as outlined in the 3 year strategy are embedded into practice. These priorities will continue to be a focus as will the 6 Safeguarding Principles. TASPb will use the work to date as the foundation for the next 3 year strategy, consequently this has informed their priorities for the next 12 months:-

- Domestic Abuse
- Self-Neglect
- Neglect
- Adults experiencing Multi-disadvantage

- **Glossary**

- **ACE** Adverse Childhood Experiences
- **AD** Assistant Director
- **A&E** Accident and Emergency
- **AMU** Acute Medical Unit
- **AP** Aggrieved party (Victim)
- **ASC** Adult Social Care
- **ASU** Adult Safeguarding Unit
- **CADDA –DASH** Domestic abuse, stalking and honour based Violence Risk Assessment
- **CCG** Clinical Commissioning Group
- **CJ** Criminal Justice
- **Cllr** Councillor
- **COVID-19** Corona Virus Disease – 2019
- **CPS** Crown Prosecution Service
- **CS** Complex Safeguarding
- **DA** Domestic Abuse
- **DAT** Domestic Abuse Team
- **DBS** Disclosure & Barring Service
- **DCI** Detective Chief Inspector
- **DHR** Domestic Homicide Review
- **DMM** Daily Management Meeting
- **DSO** Designated Safeguarding Officer
- **DV** Domestic Violence
- **GM** Greater Manchester
- **GMMH** Greater Manchester Mental Health
- **GMFRS** Greater Manchester Fire and Rescue Service
- **GM IRS** Greater Manchester Integrated Rehabilitation Services
- **GMP** Greater Manchester Police
- **GMPS** Greater Manchester Probation Service
- **HMCTS** Her Majesty's Courts & Tribunal's Service
- **ICFT** Integrated Care Foundation Trust
- **IDVA** Independent Domestic Violence Advocate
- **IOM** Integrated Offender Management
- **ISC** Integrated Safeguarding Committee

- **JOIM**                    **Joint Operation Improvement Meeting**
- **LA**                      **Local Authority**
- **LD**                      **Learning Difficulty**
- **MARAC**                **Multi-Agency Risk Assessment Conference**
- **MASH**                 **Multi Agency Safeguarding Hub**
- **MBC**                    **Metropolitan Borough Council**
- **MCA**                    **Mental Capacity Act**
- **MSP**                    **Making Safeguarding Persona**
- **NBO**                    **Neighbourhood Beat Officer**
- **NFCC**                 **National Fire Chief Council**
- **NPS**                    **National Probation Service**
- **PCFT**                 **Pennine Care NHS Foundation Trust**
- **PDU**                    **Probation Delivery Unit**
- **PPIT**                  **Priority Perpetrator Identification Tool**
- **PSR**                    **Pre-Sentence Reports**
- **PSW**                    **Principle Social Worker**
- **QA**                     **Questions & Answers**
- **QPR**                  **Quarterly Performance Review**
- **RASSO**                **Rape & Serious Sexual Offence**
- **RMP**                    **Risk Management Plan**
- **RoSH**                 **Risk of Serious Harm**
- **SAR**                    **Safeguarding Adult Review**
- **SP**                     **Sentence Plan**
- **SPO**                    **Stalking Protection Order**
- **SPOC**                 **Single Point of Contact**
- **TASPB**                **Tameside Adult Safeguarding Partnership Board**
- **TGICFT**               **Tameside & Glossop Integrated Care Foundation Trust**
- **TMBC**                 **Tameside Metropolitan Borough Council**
- **VA**                     **Vulnerable Adult**
- **WEAAD**              **World Elder Abuse Awareness Day**
- **WRAP**                 **Workshop to Raise Awareness of Prevent**

